2022 REVIEW

## Financial \& Strategic Highlights

Investor Relations
March 13, 2023

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## AGENDA

(2) Opening Remarks

Uri Levin, CEO
(3) Financial and Strategic Review

Barak Nardi, CFO
(1) Q\&A

Uri Levin, CEO
Barak Nardi, CFO
Yossi Beressi, Chief Accountant

## 2022 - YEAR OF RECORD RESULTS

## NET INCOME <br> NII GROWTH <br>  <br> ROE <br> 15.1\% <br> TOTAL EQUITY <br> 25.5sm <br> EFFICIENCY RATIO <br> CREDIT GROWTH <br> +13\% <br> 

## REACHED 2025 TARGETS THROUGH ACCELERATED EXECUTION \& SUPPORTIVE MACRO

|  | Net Income | ROE | Efficiency Ratio |
| :---: | :---: | :---: | :---: |
| $2014$ <br> WHERE WE STARTED ${ }^{(1)}$ | 505m | 4.2\% | 87.1\% |
|  | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| $2019$ <br> Where we were | 1,702m | 9.4\% | 65.2\% |
| $2022$ <br> WHERE WE ARE | 3,495m | 15.1\% | 55.8\% |
| $\begin{aligned} & 2025 \\ & \text { TARGETS } \end{aligned}$ | 3,500m | 12.5\% | 55.0\% |

## SIGNS OF ECONOMIC SLOWDOWN, YET MACRO FUNDAMENTALS ARE STILL SOLID



Early signs of slowdown in labor market


- Unemployment Rate (\%)
$20182020 \quad 2021 \quad 2022 \quad 2023 F$


Inflation is rising and anticipated to remain high in 2023 **


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## 2022 HIGHLIGHTS

$\rightarrow$ Record profitability with net income of 3,495 m and ROE of $15.1 \%$ in 2022 , and net income of 939 m and ROE of $15.4 \%$ in 4 Q 22 , driven by increase in revenue from core banking activity.
$\rightarrow$ Strong positive impact of interest rate increase: In 2022 NII grew by $33 \%$ to 8,693 million. In 4 Q22 NII grew by $51 \%$ compared with 4 Q 21 to 2,540 million, an increase of $11.4 \%$ from 3Q22.
$\rightarrow$ Operating efficiency materially improved to $\mathbf{5 5 . 8 \%}$, bringing us close to our strategic target of below $55 \%$. In 4 Q 22 operating efficiency ratio reached 53.8\%
$\rightarrow$ Continued focus on targeted segments: Mortgage balance grew by $\mathbf{2 1 . 1 \%}$ YoY and medium enterprises balance grew by $\mathbf{1 6 . 6 \%}$ YoY. Credit growth in 4Q22 slowed down, aligned with market conditions.
$\rightarrow$ Conservative management of credit portfolio: Credit Loss Expenses Ratio stood at $0.18 \%$ in 2022 , and $0.38 \%$ in 4 Q 22 , mainly to reflect the worsening in macro conditions.
$\rightarrow$ Dividend payout is $\mathbf{2 0 \%}$ of 4Q22 net income: NIS 187 million, in line with dividend policy.

| N | Net Income | ROE | Cost-Income Ratio | Credit Loss Expenses Ratio | N | Net income | ROE | Cost-Income Ratio | Credit Loss Expenses Ratio |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| c | NIS 939 | 15.4\% | 53.8\% | 0.38\% | O | NIS 3,495m | 15.1\% | 55.8\% | 0.18\% |
| $\pm$ | 3Q22: NIS 893 m ; 4Q21: NIS 529 m | $\begin{aligned} & \text { 3Q22: 15.0\%; } \\ & \text { 4Q21: } 9.8 \% \end{aligned}$ | $\begin{aligned} & \text { 3Q22: 55.2\%; } \\ & \text { 4Q21:71.2\% } \end{aligned}$ | $\begin{aligned} & \text { 3Q22: } 0.18 \% \\ & \text { 4Q21: (0.02\%) } \end{aligned}$ | N | 2021: NIS 2,773m | 2021:13.6\% | 2021:65.4\% | 2021: (0.34\%) |
|  | NIS 958 <br> 3Q22: NIS 884 m; 4Q21: NIS 674 m <br> Adjusted for certa | 15.7\% <br> 3Q22: 14.9\%; <br> 4Q21: 12.5\% <br> ms presented | 53.0\% <br> 3Q22: 55.5\%; <br> 4Q21: 62.1\% <br> slide 27 |  |  | NIS 3,190 <br> 2021: NIS 3,016m | $\begin{aligned} & 13.8 \% \\ & \text { 2021:14.8\% } \end{aligned}$ | $\begin{aligned} & 57.4 \% \\ & \text { 2021:61.6\% } \end{aligned}$ |  |
| 8 |  |  |  |  |  |  |  |  |  |

## RESPONSIBLE CREDIT GROWTH UNDER CHALLENGING MACRO CONDITIONS



Well Balanced Loan Book With
Growing Share of Mortgages



## GROWTH IN NET INTEREST INCOME AND IN FEES HIGHLIGHTS OUR CORE BUSINESS STRENGTH



10 *As calculated
** Net yield on interest bearing assets
Financing Income from current operations is total net financing income excluding various items, such as CPI effect, net profit from realization and fair value adjustments, profit or loss from investments in shares, exchange rates differences, net profit on the sale of loans

## COST INCOME RATIO IS IMPROVING DUE TO SUBSTANTIAL POSITIVE JAWS



11 * Jaws: Difference between revenues growth and expenses growth in the same period

## CREDIT PROVISION REFLECTS ROBUSTNESS OF OUR PORTFOLIO \& MACRO POTENTIAL IMPACT

Increase in Group Basis Provision Drove the Overall Increase in Credit Loss Expenses (in NIS m and \%)


## ASSET QUALITY REMAINS STRONG WITH APPROPRIATE COVERAGE



[^0] provision from non accrual and 90 days and above past due credit

## CAL SEPARATION IS EXPECTED TO HAVE LIMITED IMPACT ON DISCOUNT ONGOING PROFITABILITY

$\rightarrow$ Record high results for CAL in 2022 - Net profit of 309 NIS million, ROE of $14.3 \%$ and Credit growth of $13 \%$
$\rightarrow$ In light of strong results for Discount Group, CAL attributes only $5.4 \%$ to the consolidated net profit
$\rightarrow$ The future separation is expected to have a minor effect over net profit and ROE and a significant attribute to the Efficiency Ratio

| 2022 Group Results | With CAL | w/o CAL * |
| :--- | :---: | :---: |
| Net Income; NIS bn. | 3,495 | 3,305 |
| ROE | $15.1 \%$ | $14.8 \%$ |
| Efficiency Ratio | $55.8 \%$ | $51.5 \%$ |
| Credit loss expenses ratio | $0.18 \%$ | $0.14 \%$ |

## DRIVING VALUE THROUGH OUR AMBITIOUS STRATEGIC PLAN

## ULTIMATE GOAL:

## TO BE THE BEST FINANCIAL INSTITUTION FOR ITS CUSTOMERS, DELIVERING SUPERIOR VALUE FOR SHAREHOLDERS, OVER TIME

Key Strategic Pillars

Accelerated Evolution of Traditional Banking

Focus on increasing the
Group's competitiveness, market share and profitability


Groundbreaking Innovation

Establish new non-bank
initiatives through collaboration with third party partners and Fintech companies


Maximize the underlying, standalone value of our subsidiaries, leverage synergies and increase the Group's economic value

| Traditional Banking |
| :--- |
| $\rightarrow$ Expanding credit focusing on |
| Mortgages \& Middle Markets |
| Credit Growth |
| Total Credit |
| Mortgages |
| Medium Ent. |
| 2022 YoY |
| Mear CAGR |

$\rightarrow$ Proactively acquiring new customers and increasing customer base

Customer acquisition through "switch with a click"
1.9X Net positive customer acquisition ratio (2022)
$\rightarrow$ Improving efficiency through
higher productivity

|  | 2020 | 2021 | 2022 |
| :--- | :---: | :---: | :---: |
| Efficiency Ratio (\%) | $67.5 \%$ | $65.4 \%$ | $55.8 \%$ |
| Income per Employee, NIS m | 1.164 | 1.312 | 1.535 |

$\rightarrow$ Achieving first place in customer NPS continuous focusing on client needs

| Net Performance Score | 2020 | 2022 |
| :--- | :--- | :--- |
| NPS* |  |  |
| Discount NPS / Rank** | $2 \% / 2$ | $7 \% / 1$ |
| Peers average NPS | $-9 \%$ | $-6 \%$ |
| *Double blind survey by ipanel, Nov 2022 | **Among the 5 leading banks |  |

## GENERATING VALUE THROUGH DISRUPTIVE INNOVATION

Two years after PayBox spinout, Discount is launching greenlend, A FinTech company that offers digital credit facilities to clients of all banks


2023
greenlend
BY DISCOUNT

The key principals behind our disruptive initiatives

- Separate and independent company
- Collaborating with partners that have an entrepreneurial DNA
- Full mandate to compete all banks (incl. Discount)
- Focusing on substantial value creation
- Large and fast growing customer base reaching 1.27 million active accounts at the end of 2022 and a turnover of over 5B NIS
- Substantial competitive advantage being the only local E-wallet with balance storing abilities
- On a mission to become Israel's leading wallet for "Managing money outside the Bank"
- Strong support of stakeholder - Israel Discount bank and Shufersal Ltd.

Engaged subscribers


Unique active users
90 days; millions


Turnover
NIS billions


## Deposits



Discount ( $70 \%$ ) and ezbob ( $30 \%$ ) are founding greenlend, a finTech company for fast emedded digital credit solutions, that will offer credit to clients of all banks

- Fully Digital
- Based on top tier international platform
- Distributed via $3^{\text {ra }}$ party channels
- Offering embedded finance solutions
- Capital guarnteed by Discount



## DELIVERING OUTSTANDING PERFORMANCE ACROSS OUR SUBSIDIARIES

| MERCPNTILE |  | 16.2\% | 15.7\% | YoY growth in Total creditCost income ratio |
| :---: | :---: | :---: | :---: | :---: |
| In NIS m | 6.6\% | 562 | 601 |  |
| - ROE |  |  |  |  |
| Net income as reported | 211 |  |  |  |
|  | 2020 | 2021 | 2022 |  |


| \|DBBANK |
| :--- | :--- | :--- | :--- | :--- | :--- |
| In USD m |



## TO SUMMARIZE

We delivered record 2022 results, with net income of 3.5 BN NIS, ROE of $15.1 \%$ and Cost Income of $55.8 \%$, and we reached our 2025 strategic targets.

Substantial revenue increase from core banking activity - NII is growing by $33 \%$ in 2022, $51 \%$ in 4 Q 22 driven by credit growth \& interest rate increase

Responsible credit growth - $13 \%$ YoY, $1.8 \%$ QoQ - even given the challenging macro conditions

Generating value through disruptive innovation - Discount is launching greenlend, a customized digital FinTech credit solution.

Future separation of CAL is expected to have a limited impact on Discount's ongoing profitability - minor negative impact on net profit \& ROE, substantial positive impact on CIR.

## AGENDA

(3) Opening Remarks and Financial Review

Barak Nardi, CFO
( $)$ Q\&A

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Yossi Beressi, Chief Accountant

## APPENDICES

## ISRAEL DISCOUNT BANK: P\&L AND SELECTED RATIOS

| NIS m | 4Q22 | 3Q22 | 4Q21 | vs.3Q22 | vs.4Q21 | 2022 | 2021 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income | 2,540 | 2,280 | 1,683 | 11.4\% | 50.9\% | 8,693 | 6,529 |
| Credit loss expenses (expenses release) | 230 | 106 | (10) | 117.0\% |  | 407 | (693) |
| Non-interest financing income | 248 | 151 | 180 | 64.2\% | 37.8\% | 417 | 765 |
| Commissions | 857 | 871 | 809 | (1.6\%) | 5.9\% | 3,404 | 3,125 |
| Other income | 9 | 5 | 50 | 80.0\% | (82.0\%) | 430 | 72 |
| Total non-interest income | 1,114 | 1,027 | 1,039 | 8.5\% | 7.2\% | 4,251 | 3,962 |
| Total income | 3,654 | 3,307 | 2,722 | 10.5\% | 34.2\% | 12,944 | 10,491 |
| Salaries and related expenses | 988 | 881 | 970 | 12.1\% | 1.9\% | 3,568 | 3,468 |
| Maintenance \& depreciation | 313 | 309 | 293 | 1.3\% | 6.8\% | 1,232 | 1,187 |
| Other expenses | 666 | 637 | 676 | 4.6\% | (1.5\%) | 2,417 | 2,203 |
| Total operating and other expenses | 1,967 | 1,827 | 1,939 | 7.7\% | 1.4\% | 7,217 | 6,858 |
| Income before taxes | 1,457 | 1,374 | 793 | 6.0\% | 83.7\% | 4,326 | 5,320 |
| Provision for taxes on income | 516 | 472 | 269 | 9.3\% | 91.8\% | 1,516 | 1,806 |
| Income after taxes | 941 | 902 | 524 | 4.3\% | 79.6\% | 3,514 | 2,810 |
| Net income attributable to shareholders | 939 | 893 | 529 | 5.2\% | 77.5\% | 3,495 | 2,773 |
| ROE | 15.4 | 15.0\% | 9.8\% |  |  | 15.1\% | 13.6\% |
| Cost income ratio | 53.8 | 55.2\% | 71.2\% |  |  | 55.8\% | 65.4\% |
| CET-1 ratio | 10.25 | 10.17\% | 10.14\% |  |  | 10.25\% | 10.14\% |
| NIM | 2.98\% | 2.74\% | 2.30\% |  |  | 2.69\% | 2.34\% |
| Rate of credit loss expenses | 0.38\% | 0.18\% | (0.02\%) |  |  | 0.18\% | (0.34\%) |
| NPL ratio | 0.64\% | 0.67\% | 0.59\% |  |  |  |  |
| Dividend per share (in Agurot)* | 15.18 | 14.43 | 9.08 |  |  |  |  |

* Dividend in respect of the relevant period


## ISRAEL DISCOUNT BANK: SELECTED BALANCE SHEET ITEMS

| NIS m | 31.12 .22 | 30.09.22 | 31.12 .21 |
| :---: | :---: | :---: | :---: |
| Cash and deposits with banks | 65,713 | 71,510 | 59,638 |
| Credit to the public | 244,288 | 240,032 | 216,196 |
| Provision for credit losses | $(3,209)$ | $(3,151)$ | $(3,040)$ |
| Credit to the public, net | 241,079 | 236,881 | 213,156 |
| Credit to governments | 2,599 | 2,574 | 2,664 |
| Investment in investee companies | 486 | 502 | 462 |
| Buildings and equipment | 3,904 | 3,724 | 3,401 |
| Intangible assets and goodwill | 162 | 163 | 163 |
| Assets in respect of derivative instruments | 11,420 | 13,601 | 5,522 |
| Other assets | 5,740 | 6,215 | 5,006 |
| Total Assets | 376,754 | 379,074 | 335,088 |
| Deposits from the public | 292,293 | 290,646 | 260,907 |
| Deposits from banks and governments | 15,493 | 16,839 | 12,880 |
| Securities borrowed or sold via repo agreements* | 3,739 | 3,038 |  |
| Bonds and subordinated debt notes | 12,308 | 13,491 | 15,071 |
| Liabilities in respect of derivative instruments | 9,348 | 11,718 | 6,323 |
| Other liabilities | 18,095 | 18,624 | 17,759 |
| Total liabilities | 351,276 | 354,356 | 312,940 |
| Equity capital attributed to the Bank's shareholders | 24,880 | 24,112 | 21,483 |
| Non-controlling rights in consolidated companies | 598 | 606 | 665 |
| Total equity | 25,478 | 24,718 | 22,148 |
| Total Liabilities and Equity | 376,754 | 379,074 | 335,088 |

## ISRAEL DISCOUNT BANK: Adjustment to P\&L

| NIS m | year ended at 31 December NIS m |  |  |
| :---: | :---: | :---: | :---: |
|  | 2022 | 2021 | 2020 |
| Income from the sale of Visa Inc. shares | (20) |  | (44) |
| Realization of Assets | (315) | (38) |  |
| Provisions for salary agreement |  | 155 |  |
| Early retirement in a subsidiary |  |  | 15 |
| Early redemption of long term benefits |  | 19 |  |
| Effect of settlment | 30 | 94 | 272 |
| Cost associated with IDBNY change of headquarters location |  | 13 | 26 |
| Legal provision, net of insurance payment |  |  | 43 |
| Total | (305) | 243 | 312 |

## MERCANTILE: FINANCIAL PERFORMANCE

## Main P\&L and Balance Sheet metrics and selected ratios

| NIS m | 4Q22 | 3Q22 | 4Q21 | Vs. 3Q22 | Vs. 4Q21 | 2022 | 2021 | change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income | 521 | 452 | 342 | 15.3\% | 52.3\% | 1,746 | 1,324 | 31.9\% |
| Non-interest income | 97 | 101 | 94 | (4.0\%) | 3.2\% | 376 | 469 | (19.8\%) |
| Total income | 618 | 553 | 436 | 11.8\% | 41.7\% | 2,122 | 1,793 | 18.3\% |
| Operating \& other expenses | 310 | 253 | 309 | 22.5\% | 0.3\% | 1,051 | 1,021 | 2.9\% |
| Net income | 151 | 185 | 91 | (18.4\%) | 65.9\% | 601 | 562 | 6.9\% |
| Return on equity | 15.10\% | 19.3\% | 9.80\% |  |  | 15.7 | 16.2 |  |
| Cost-income ratio | 50.2\% | 45.8\% | 70.9\% |  |  | 49.5\% | 56.9\% |  |
| Rate of credit loss expenses | 0.73\% | 0.25\% | (0.06\%) |  |  | 0.38\% | (0.2\%) |  |
| NIM | 3.39\% | 2.90\% | 2.57\% |  |  | 2.92 | 2.63\% |  |
| Total assets | 64,786 | 65,485 | 59,894 | (1.1\%) | 8.2\% |  |  |  |
| Credit to the public, net | 42,569 | 42,325 | 37,636 | 0.6\% | 13.1\% |  |  |  |
| Securities | 6,988 | 6,911 | 6,883 | 1.1\% | 1.5\% |  |  |  |
| Deposits from the public | 51,047 | 51,507 | 48,070 | (0.9\%) | 6.2\% |  |  |  |
| Total equity | 4,055 | 3,928 | 3,771 | 3.2\% | 7.5\% |  |  |  |

## IDBBANK: FINANCIAL PERFORMANCE

## Main P\&L and Balance Sheet metrics and selected ratios

| USD m | 4Q22 | 3Q22 | 4Q21 | Vs. 3Q22 | Vs. 4Q21 | 2022 | 2021 | change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net Interest Income | 92 | 92 | 71 | 0.2\% | 29.9\% | 335 | 257 | 30.4\% |
| Non-Interest Income | 12 | 17 | 22 | (29.4\%) | (45.5\%) | 67 | 87 | (23.0\%) |
| Totalincome | 104 | 109 | 93 | (4.6\%) | 11.8\% | 402 | 344 | 16.9\% |
| Operating \& Other Expenses | 64 | 71 | 54 | (9.9\%) | 18.5\% | 255 | 222 | 14.9\% |
| Net Income | 32 | 25 | 30 | 28.0\% | 6.7\% | 114 | 92 | 23.9\% |
| Return on Equity | 11.50\% | 8.9\% | 10.4\% | 29.2\% | 10.6\% | 10.3\% | 7.9\% | 30.4\% |
| Cost-Income Ratio | 61.50\% | 65.1\% | 58.1\% | (5.5\%) | 5.9\% | 63.4\% | 64.7\% | (2.0\%) |
| Credit Loss Expenses ratio (Expenses Release) | 0.06\% | 0.2\% | (0.2\%) | (73.9\%) | (130.0\%) | (0.0\%) | (0.1\%) | (40.0\%) |
| NIM | 3.16\% | 3.1\% | 2.4\% | 1.9\% | 31.7\% | 2.8\% | 2.3\% | 21.7\% |
| Total Assets | 12,512 | 12,369 | 12,952 | 1.2\% | (3.4\%) | 12,512 | 12,952 | (3.4\%) |
| Loans, net | 8,154 | 8,455 | 8,421 | (3.6\%) | (3.2\%) | 8,154 | 8,421 | (3.2\%) |
| Securities | 2,460 | 2,571 | 2,829 | (4.3\%) | (13.0\%) | 2,460 | 2,829 | (13.0\%) |
| Deposits from the Public | 10,479 | 10,462 | 11,245 | 0.2\% | (6.8\%) | 10,479 | 11,245 | (6.8\%) |
| Total Equity | 1,121 | 1,081 | 1,158 | 3.7\% | (3.2\%) | 1,121 | 1,158 | (3.2\%) |

## CAL: FINANCIAL PERFORMANCE

## Main P\&L and Balance Sheet metrics and selected ratios

| NIS m | 4Q22 | 3Q22 | 4Q21 | Vs. 3Q22 | Vs. 4Q21 | 2022 | 2021 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Income From Credit Card Transactions | 428 | 434 | 388 | (1.4\%) | 10.3\% | 1,651 | 1,432 |
| Credit Loss Expenses (Expenses Release) | 43 | 28 | 9 | 53.6\% | 377.8\% | 97 | (9) |
| Non-Interest Financing Income | (7) | 61 | 1 |  |  | 102 | 5 |
| Total Income | 599 | 665 | 535 | (9.9\%) | 12.0\% | 2,433 | 1,985 |
| Total Expenses (excluding credit loss expenses) | 498 | 482 | 462 | 3.3\% | 7.8\% | 1895 | 1603 |
| Net income | 39 | 109 | 40 | (64.2\%) | (2.5\%) | 309 | 271 |
| Return on equity | 7.4 | 20.9\% | 7.5\% |  |  | 14.3\% | 13.2\% |
| Cost-income ratio | $83.1 \%$ | 72.5\% | 86.4\% |  |  | 77.9\% | 80.8\% |
| Total assets | 18,547 | 18,564 | 16,076 |  |  | 18,547 | 16,076 |
| Interest bearing credit | 8,183 | 7,832 | 6,717 |  |  | 8,183 | 6,717 |
|  |  |  |  |  |  |  |  |
| Total equity | 2,120 | 2,091 | 2,216 |  |  | 2,120 | 2,216 |


[^0]:    

